

Mortgage Servicing Compliance

Comprehensive, on-going, hands-on, responsive review of mortgage servicing compliance.

Reviews provide support through a professional team of experienced compliance professionals, in order to ensure a servicer's and/or subservicer's compliance with federal and state law.

Our professionals have an average of 25 years in mortgage banking, consisting of compliance professionals, attorneys, former regulators, and subject matter experts, who have created and implemented successful compliance programs. We are actively engaged in monitoring ever-changing laws and regulations that affect the industry.

Servicers Compliance Group is the first and only full-service mortgage risk management firm in the country devoted to servicing compliance.

Lenders Compliance Group is the first, full-service mortgage risk management firm in the country, offering hands-on compliance solutions in virtually all areas of mortgage banking.



Servicers Compliance Group

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Mortgage Servicing Compliance Servicers Subservicers

Mortgage Servicing Compliance

We provide guidance, audits, due diligence reviews, and examination preparation, for transactional matters involving residential mortgage servicing.

We also assist clients with proactive and remedial efforts to enhance servicing compliance policies, procedures, practices and internal controls, including risk assessments and preparation and review of policies and procedures.

COMPREHENSIVE REVIEWS

- CFPB compliance requirements
- Default management and foreclosure alternative
- HAMP and other federal or state loan modification programs
- State default requirements including foreclosure law
- Policy and Procedure Reviews and Builds
- Bankruptcy rules
- State and federal fair debt collection requirements
- State and federal privacy requirements
- Quality Control audits, plans, and department/function reviews
- FHA loss mitigation and other default requirements
- Fannie Mae, Freddie Mac, Ginnie Mae, private label, securities, investor
- Collection and default correspondence and scripts
- Default fees, services and default arrangements such as lender-placed insurance requirements, field services and valuations
- Non-default servicing operations, including billing statements, payment application, customer service, servicing fees, escrows, payoffs and releases
- Obtaining required state licenses and MSR licensing requirements
- Purchase and sale of mortgage servicing and negotiation of subservicing and special servicing arrangements
- SAFE Act licensing

We provide guidance in operational rules that servicers must integrate into the servicing process, as a result of each new statutory provision, federal or state.