

## Website Tune-up!™

### OVERVIEW

Our exclusive focus is on the regulatory compliance issues affecting residential mortgage loan originations. We are actively engaged in monitoring the mortgage industry's ever-changing laws and regulations.

Through our guidance, both management and compliance personnel can be assured that they comply with the regulations, rules, and laws governing the origination of mortgage loan products.

- Retail
- Wholesale
- Correspondent
- Mini-Correspondent
- Investor
- Mortgage Servicer
- Mortgage Subservicer
- Bank
- Nonbank
- NCUA
- REIT

The first and only full-service mortgage risk management firm in the country.

Call for Compliance: 866-602-6660!

### AFFILIATES

[Lenders Compliance Group](#)

[Brokers Compliance Group](#)

[Servicers Compliance Group](#)

[Vendors Compliance Group](#)

[LCG Quality Control](#)



**Lenders Compliance Group®**  
*Creating a Culture of Compliance®*

[www.lenderscompliancegroup.com](http://www.lenderscompliancegroup.com)

Website Tune-up!™  
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# LENDERS COMPLIANCE GROUP®

## WEBSITE TUNE-UP!™

*The Pioneer in Compliance Tune-ups!*

### Website Tune-up!

Our Website Tune-up!™ evaluates your website to ensure that your organization is in compliance with relevant laws, regulations, and Best Practices relating to residential mortgage banking. We review the entire site to verify that links are operational and are in accordance to accepted practices. Also included is a review of the organization's policies and procedures for management, providing continuity for the website services.

#### Process Structure

- ✓ Review and, if needed, draft policies and procedures for Website
- ✓ Review layout, links and information on Website
- ✓ Review compliance with all relevant laws and regulations
- ✓ Review all relevant customer tools, such as response items (i.e., email, texts)
- ✓ Preliminary Report – Evaluations and Recommendations
- ✓ Review Preliminary Report with Company
- ✓ Review Company's rebuttals and new information
- ✓ Final Report – Executive Summary with Risk Rating

#### Compliance Elements

- Advertising Rules (MAP)
- Americans with Disabilities Act (ADA)
- Bank Secrecy Act
- Children's On-line Privacy Protection Act (COPPA)
- Electronic Disclosure
- Equal Employment Opportunity Commission (EEOC)
- E-Sign Act
- Fair Credit Reporting
- Fair Debt Collection Practices Act (FDCPA)
- Fair Housing
- Fair Lending
- Federally required logos
- Gramm-Leach-Bliley
- HIPAA, if applicable
- OFAC
- Online Privacy Protection
- Privacy Act
- Record Retention
- USA Patriot Act
- Secure and Fair Enforcement for Mortgage Licensing Act (SAFE)
- Unfair, Deceptive, Abusive Acts or Practices (UDAAP)
- Regulation B - Equal Credit Opportunity Act (ECOA)
- Regulation BB - Community Reinvestment Act (CRA)
- Regulation C - Home Mortgage Disclosure Act (HMDA)
- Regulation CC - Expedited Funds Availability Act
- Regulation DD - Truth in Savings Act (TISA)
- Regulation E - Electronic Funds Transfer Act
- Regulation FD - Public Disclosure
- Regulation N- Mortgage Acts and Practices – Advertising (MAP)
- Regulation X - Real Estate Settlement Procedures Act (RESPA)
- Regulation Z - Truth in Lending Act (TILA)